GENERAL TERMS AND CONDITIONS OF SALE

Art. 1 These terms and conditions apply to all quotes, agreements, and deliveries of products, services, and work by SAMPLI N.V., as well as to payments to SAMPLI N.V. The customer accepts these terms and conditions by placing an order. Deviations are only valid if confirmed in writing by SAMPLI N.V. These general terms and conditions remain in force for all other provisions.

Art. 2 Unless otherwise stated, quotes are for information purposes only. Prices in catalogs and price lists are indicative and subject to change without prior notice. A price quote from a representative is only binding after written confirmation from the head office in Brakel. Every order is binding on the customer, but on SAMPLI N.V. only after written confirmation.

Art. 3 Samples, drawings, dimensions, weights, and other data are approximate only. Deviations cannot be invoked to refuse delivery or payment, nor to claim cancellation or compensation. SAMPLI N.V. is not liable for the unsuitability of products for specific purposes of the customer or its purchasers, unless otherwise agreed in writing.

Art. 4 Delivery times are indicative and never binding, unless otherwise agreed in writing. Delays only entitle the customer to compensation if agreed upon in writing in advance.

Art. 5 Deliveries are made from the warehouses in Brakel, unless otherwise agreed. Transport costs are the responsibility of the buyer.

Art. 6 Complaints must be submitted in writing and by registered mail to the office in Brakel within 10 days of delivery.

Art. 7 All delivered materials and manufactured parts remain the property of SAMPLI N.V. until the customer has fully met their payment obligations, including additional costs and price increases. As long as ownership has not been transferred, the buyer may not pledge, transfer, or grant rights to third parties. The risk of loss or damage passes to the buyer upon delivery.

Art. 8 If costs increase between order confirmation and execution due to exchange rates, wages, raw materials, or government measures, SAMPLI N.V. may pass these on, as long as the price increase does not exceed 25%. In the event of a higher increase, the buyer may cancel the agreement without the right to compensation.

Art. 9 Payment must be made in Brakel, no later than 30 days after the invoice date (end of month). The use of bills of exchange does not constitute novation. Non-payment of an accepted bill of exchange makes all other claims immediately due and payable. Payment obligations are not suspended by complaints, even if justified.

Art. 10 Any amount not paid on time will bear interest of 1.5% per month from the invoice date. If payment is not made within 14 days of notice of default, the amount will be increased by a fixed compensation of 10% (minimum €25), to cover extrajudicial collection costs, without prejudice to other fees and legal costs.

Art. 11 These provisions do not affect SAMPLI N.V.'s right to terminate the agreement and claim damages in the event of non-payment.

Art. 12 Quotations for special production apply to the specified quantities. For smaller orders, the price may be adjusted. A deviation of approximately 10% in the delivered quantities is permitted.

Art. 13 SAMPLI N.V. is not liable for damage caused by errors or printing errors in quotations, letters, catalogs, or brochures.

Art. 14 Reproduction of texts or images from publications is permitted only with written permission.

Art. 15 Subsequent deliveries will be invoiced at the prices applicable on the date of delivery.

Art. 16 In the event of disputes, the courts of Oudenaarde have exclusive jurisdiction.